



GUEST RESPONSIBILITY POLICY V2

UPDATED 8TH MARCH 2026

Agreement	By staying at the Whananaki Holiday Park you are agreeing to our terms and conditions and Camp Rules which are published on our website at whananakiholiday.co.nz
Animals	Dogs and cats are welcome by negotiation only at certain times of the year. We reserve the right to decline any pet without providing reason. Pets are not permitted in any of our cabins, motel units, buildings, the communal kitchen and BBQ area or the swimming pool area at any time.
Anti-social behaviour	Disorderly behavior, excessive alcohol consumption, or intoxication to the extent that other campers are adversely affected will not be tolerated. You may lose your Behaviour Bond or, for what the Owners believe to be serious or persistent anti-social behaviour, you may be required to leave immediately with no refund on fees.
Armbands	All guests must wear the arm bands provided to ensure they can be identified.
Behaviour Bond	At check-in a \$100 Behaviour Bond is held on a credit card and will be charged should any of our policies be broken by guests. In most circumstances you will be given a warning before losing your Behaviour Bond, however this may not happen for what the Owners believe to be serious breaches. This clause is considered appropriate notice of this fee and does not diminish the Owners rights to reclaim costs in full for damage caused by a guest.

BBQ Cooking	Gas must be able to easily be turned off and the gas bottle disconnected from the cooker in an emergency. No other fuel source can be within 5 metres of the gas cooker.
Bicycles / Skateboards / Scooters	Wheeled devices are not permitted in or around the communal areas or on any concrete footpath as these are a risk to other guests. Any bikes left lying around may be removed as a trip hazard. Bikes, skateboards, scooters and similar must be put away before dark within your site. The onus is on all riders to wear helmets.
Camp opening and closing times	During peak holiday periods the entrance will close at 10pm and open at 6:30am. Please arrange the evening prior (or be parked outside) if you need to leave the camp after hours. On New Year's Eve the gates will close at 6pm.
Check In	Check-in time is 2pm and check-out time is 10am. Late check-out is available for an additional fee subject to availability.
Children	Parental control of children is expected at all times; it is especially important to accompany younger children to the bathroom facilities. In consideration for other guests, children cannot be walking the Park unsupervised between 9:30pm and 8:00am.
Drugs	No illicit or illegal substances or drugs are to be in the possession of or used by any person within the Park grounds.
Electrical WOF	Caravans and campervans must display a current electrical WOF at all times and comply with LPG standard (NZS 5428:1998). Management reserves the right to disconnect any vehicle without a current electrical warrant of fitness.
EV charging	Charging an electric vehicle is not permitted in our park at any time. We do not currently have a permitted charging station.
Gap Between Sites	For fire safety purposes it is compulsory to leave a 3 metre gap between dwellings. A clear 1.5 meter gap must exist around the perimeter of each site and this will be enforced.
Guests at sole discretion of owners	We are a family campground and management have the right to refuse access, and to ask anyone to leave, that they believe will not contribute to the family atmosphere.

Kitchen - Communal	Our kitchen has a small oven and gas hob, microwave, jug and toaster. Please leave them clean after you use them. Plateware and cutlery is not provided, please bring your own.
Kitchen - Fridge/Freezer	Fridges and freezers are for guest food. Please ensure you contain your goods in a bag with your name clearly on it and the date of your departure. If you want to leave usable items behind, leave them in the marked box. No bait or pet food. Do not put unfrozen meat directly into the freezer shelves; it will be removed. Keep bait in your own chilly bin on your site. Any unnamed or undated items, bait or petfood will be discarded without any compensation paid to the owner.
Kitchen - Shared BBQ	Shared BBQ's are gas operated and are near the Kitchen. Please turn off the gas at the bottle and clean after your use.
Laundry	Our washing machines and dryers take EFTPOS and cost \$8 for a warm wash, \$6 for a cold wash and \$2 per 10 minutes of drying. You can download an App to book a machine time if you need to, otherwise just rock up. Please do not overload the machines.
Motel & Cabin cleaning and damage	If you are booked into our rooms, we ask you to clean, dry and return all items to the cupboards and remove excess rubbish and recycling to the recycling area. Any excessive cleaning required due to the room being left in an unacceptable state, will incur a \$100 cleaning fee. Damage to holiday park property should be reported immediately. Assessments are done upon check out and non-reported damage will incur the cost of repairs or replacement charged to your credit card - maximum \$500 fee.
Open fires and fireworks	Northland Regional Council prohibits the setting off of fireworks in any public place, so fireworks are not allowed at our camp. Similarly, we do not allow open fires at any time.
Pool	An appropriate standard of dress is required while using the pool. The pool is open from 8am until 8pm. Due to water restrictions, there is strictly no bombing in the pool. Persistent abuse of this rule may result in the pool being closed for the day to all users. Children must be supervised at all times. The owners can close the pool at any time, for any reason.

Power Connections	Electricity can only be connected through an approved isolating transformer or RCD Safety Switch or lead. These should have a current electrical testing tag.
Quiet Time	Between 10pm and 7am is camp quiet time where we ask people to maintain soft voices and play no music. Disruptive noise will not be tolerated. No chainsaws, generators, compressors, music systems, washing machines or dryers are allowed. This includes the running of vehicles to charge batteries. Your music may not be to others taste so keep it down and child friendly. On New Year's Eve quiet time is extended to 1am. You will receive one warning and then lose your Behaviour Bond should a second breach occur, be it in a previous stay, in the same stay, or on the same day.
Rubbish & Recycling	Please sort recycling into correct bins at Rubbish & Recycling Station. Rubbish is to be placed in a bag, then placed into bins provided. Store food scraps in compostable bags without any packaging - the worms can not digest plastic - these can then be placed in the large buckets with lids. No seafood waste in any bins - take back and dump deep at sea. Any kina shells found dumped by you will result in a \$100 clean up fee.
Speed Limit	Speed-limit within the campground is strictly walking pace. The breaking of this rule will result in you losing your Behaviour Bond.
Vehicles	Only one motor vehicle is permitted per camp site and must display the provided vehicle pass. Any other vehicles please use the parking areas. Keep the walking access free of vehicles and guy ropes so kids have safe access around the park day and night.
Visitors	Visitors are acceptable for up to three hours upon payment of a \$7 visitor charge. The registered guest is responsible for any person visiting. Visitors must register at the office on arrival and have left the camp by 8.30pm. Visitors can park at the parking area at the entrance, please do not drive further into the camp - that is for guests only. Full fees will be charged to your credit card for any visitors on site without permission. You will also lose your Behaviour Bond. Visitors are not permitted to bring animals into the park.

Waste	Caravans and campervans must have their own waste water system or container. Chemical or cassette toilets or other material cannot be emptied in campground toilets. If you are traveling in a self-contained vehicle and staying only one night, you need to arrive empty, or you may be charged an extra fee to dispose of your waste.
Water	We have water restrictions set by Northland Regional Council. All water is filtered and metered. The washing of boats/cars and the flushing of boat motors is not permitted and attracts a \$200 fee each time.
Water balloons	The remnants of water balloons must be picked up and put into the bin. Water balloons can't be filled from our taps, grab a bucket and some sea water.